



Serendipitous Magpie

MADE WITH LOVE TO MAKE YOU SMILE!

Returns Policy

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit or an exchange. Please see below for more information on our return policy.

Returns

All returns must be postmarked within seven (7) days of the purchase date. All returned items must be in the new condition.

Return Process

To return an item, please email customer service at serendipitousmagpie@gmail.com to obtain a Return Merchandise Authorisation (RMA) number and our address. After receiving a RMA number, place the item securely in its original packaging and return to the address given.

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

Refunds

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow seven (7) days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

Exceptions

Please contact us at the contact details below to arrange a refund or exchange.

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Questions

If you have any questions concerning our return policy, please contact us at:

serendipitousmagpie@gmail.com